

Admin Console





Introduction

This support information serves as an introduction to the ProInteract™ Admin console for Navigation and Dashboard overview

Please note that every module in the admin console is role and permission specific.


Indicators

The following indicators are used throughout this ProInteract™ Admin console support material:


Package Type Legend
 INTERACT Lite
 INTERACT Regular
 INTERACT Advanced
 INTERACT Custom

License Package Information: Availability of features corresponds to the product package that has been purchased by your organization. This manual describes all compatible features for each of the product packages.


To the left is the legend shown throughout this manual for any feature not available to all packages.




TIP
Text with this icon informs you about useful tips while performing various operations.



DO YOU KNOW?
Text with this gives you additional information about the current topic.



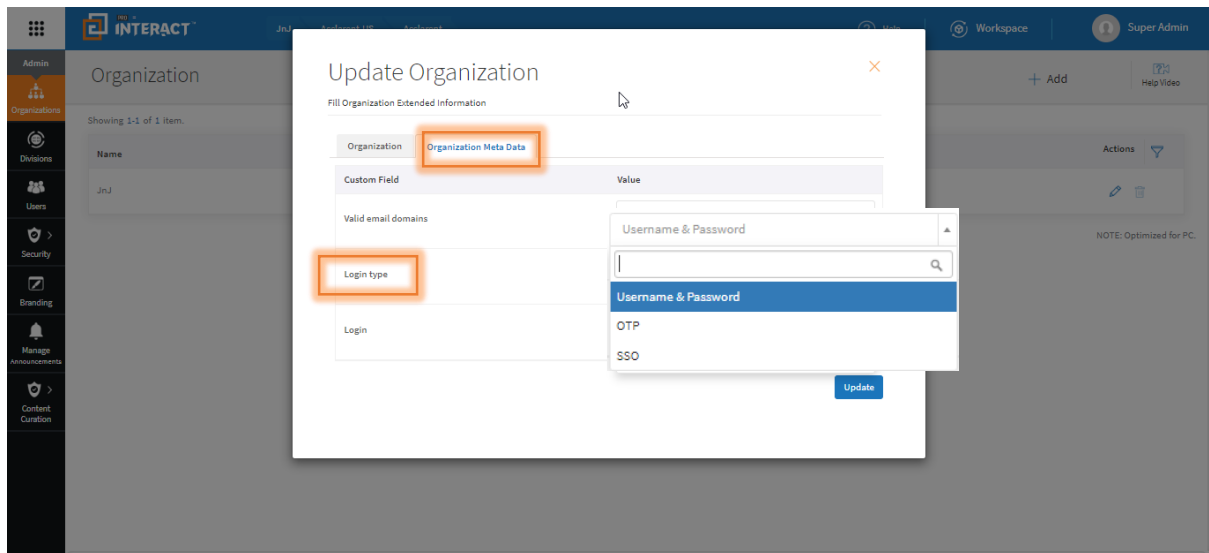
CAUTION
Text with this icon cautions you about the consequence of an action which cannot be undone.



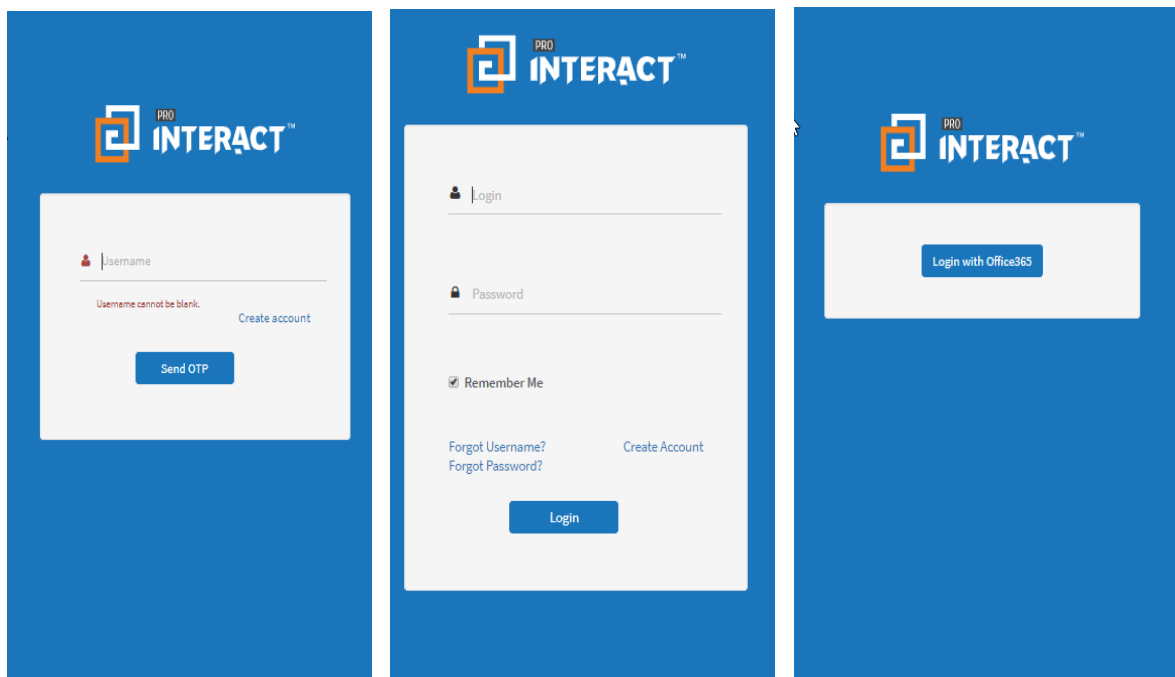
IMPORTANT
Text with this icon informs you about important information of procedures to follow.

Login

User can login using an OTP, username/password or SSO. Currently SSO is supported only for Office365. Administrator can choose the desired login type in this screen Admin-> Organizations-> Edit-> Organization Metadata tab.



Based on the desired selection of Login type, the admin login options will change.



Overview

	<p>Workspace</p> <p>Workspace has all resources that make up your experience like digital assets, marketing collaterals etc. and can be managed on the admin console. The user interface that is experienced by the end users on a mobile device is known as Workspace or Experience.</p>
	<p>User management</p> <p>User management is a feature where the Admin can set up, configure and manage Users.</p>
	<p>Content management</p> <p>Content management is used to create and manage digital files in the form of different content types and library types. Content can be of any type such as Video, Article, Image, Slide etc.</p>
	<p>Security management</p> <p>Admin can configure permissions to users/roles/groups for various actions on content.</p>
	<p>X-Store</p> <p>Experience store also known as X Store which will hold all your Workspaces and its related content bundles.</p>
	<p>Library</p> <p>Group of different library types like Collections, Products etc. available in the 'Content' section.</p>

Appendix A: Field Definitions

Hierarchy

Levels	Description
Organization	An Organization stands at the top of the hierarchy where different divisions and workspaces can collaborate.
Division	Divisions can be viewed as different regions which are affiliated towards the Organization.
Workspace/Experience	Each division can again have different workspaces/experiences with unique content in each of them.

Environment

Sample Environment Names	Description
Dev	When a file is in Dev, it means it is available in Developers Environment only.
Labs	When a file is in Labs, it means it is available for testing within team members affiliated to the respective Workspace and Division. Team members can view it on the mobile application which is on Labs environment only.
Live	When a file is in Live, it is available to the end user on the mobile facing application.

**Environments can be set based on customer preference. To turn an environment on or off please contact support@prointeract.com*

Actions and Folder actions

Action Name	Description
Add	Add a new file/library folder to the selected library
Reject	Reject a file
Promote	Promote a file from one environment to the other. The order being Dev->Labs->Live

Un-Publish	Demote a file from one environment to the other. The order being Live->Labs->Dev
Publish	Publish the content to the device in specified environment (Dev, Labs, Live)
Move/Copy to	Move/Copy to from one library or folder to another.
Version	Every file or library has a unique version number

Services

Name	Description
Core libraries	File related to backend and configuration can be uploaded from admin console
Language bundle (translations)	Language translation files can be uploaded from admin console.

Organizations

Name	Description
Organization Meta Data	Any customized requirement can be defined by admin in the admin console and User can update to it.

Users

Name	Description
User Meta Data	Any customized requirement can be defined by admin in the admin console and User can update to it.

Permissions Management

Name	Description
Generate Permissions	Used by Super admin. Whenever any permissions are updated from database, super admin can click on Generate Permissions to update to the Admin console.

Disclaimer:

The content of this document is furnished for informational use and is subject to change without notice. These changes will be incorporated in new editions of the publication and shall be updated to the organizations periodically.



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